CHESNEY'S

Information Sheet ——

"While many stages of the surround and decorative hearth installation are suitable for someone experienced in general building practices, others like the installation of appliances for solid fuel, flue lining, gas work and the sweeping and testing of flues must be carried out by a suitably qualified professional"



Please see below information on the materials, products and services we supply.

1. Materials we use

1.1 Where materials or other Goods are installed by the Buyer, Chesney's recommend that the installation is carried out in accordance with the Company's fitting instructions. In particular since marble, stone, cast iron and steel will be affected by moisture, mantels and other Goods must not come into contact with plaster or walls which are not completely dry. Additionally care must be taken to protect the aforementioned fireplace goods when decorating as wall papering and painting emit high levels of moisture

1.2 The Company exercises due care in the selection of the finest marble, stone, wood, slate and granite for each order. As Chesney's only use natural materials, these are likely to contain markings, fossils and veining which are part of their character and appeal. Unavoidable variations from the samples of marble, stone, wood, slate or granite provided may occur in respect of colour, grain, shade or veining. These inconsistencies are inevitable in the course of developing a quarry but the Company guarantees that the material supplied under this Contract will be the specified trade variety.

1.3 Most coloured marbles are unique in their composition and some varieties can exhibit

unstable characteristics.

1.4 Chesney's will ensure that any natural products are supplied in optimum condition which may involve stopping and filling where necessary.

1.5 The Company can not be held responsible for natural occurrences which develop or evidence themselves in marble, stone, wood, slate or granite after delivery.

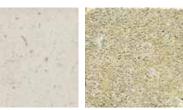
1.6 All cast iron products are supplied with a protective

oil-based coating on the polished surfaces. During the installation process this can sometimes be removed. It is very important that a spray-type protective coat of oil (for example WD40) is applied after installation and before the product is used.

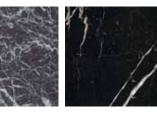
1.7 Chesney's products are hand made and therefore subject to slight variations in size.

2. Chimney Sweeping

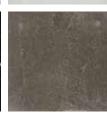
2.1 Before installation can proceed any chimney to be used for Solid Fuel or a Gas Effect Fire (Class 1) should be swept and smoke tested (for Gas Effect Fires this should be to BS 5440 and BS 5871 part 3











where relevant and for Solid Fuel BS 6461) in accordance with Approved Document 'J', Building Regulations 2002.

2.2 Unless otherwise agreed, the clients should make their own arrangements for the Sweeping appointment.

2.3 We recommend Willis Chimney Sweeps
020 7978 6924, the Bespoke Chimney
Sweeping Company 020 8952 6722 and Kaill
& Co 07910 412 751 for the London area;
elsewhere contact the National Association of
Chimney Sweeps (NACS) 0800 833 464 or
online at www.chimneyworks.co.uk
2.4 The sweep will ascertain the maximum

2.4 The sweep will ascertain the maximum working opening size for your flue and confirm

© Chesney's 2012 Page 1 of 3

CHESNEY'S

Information Sheet —



that it is a Class 1 Flue conforming to BS 5871 part 3 for Gas and BS 6461 for Solid Fuel.

2.5 All sweep's reports must be copied to the Company before installation can proceed.

2.6 The company highly recommends sweeping a chimney twice a year when used for solid fuel, once prior to the burning/heating season and once at the end of the burning/heating season.

3. Fire Surrounds and their Installation

3.1 The Company accepts no responsibility for installations of goods undertaken by any third parties not recommended by the Company to the Buyer.

3.2 Installation is subject to a Technical Survey and will generally include the following works: Installation of the hearth, rendering of the fire chamber (basket installation) or back filing of the register grate, installation of the surround, installation of 8 mm gas pipe between the gas fire and the gas isolation tap adjacent to the fire chamber (where a gas fire is to be installed), screeding level to the hearth in the rear of the fire chamber and making good around the surround to a pre-decorated finish.

3.3 The installer will not undertake the refitting of carpets or skirting board.

3.4 The installer should be paid following satisfactory completion of all works including the gas connection, unless otherwise agreed. If you have any complaints relating to the installation please contact our Installation Department on 020 7498 5555.

3.5 On completion of the fireplace surround



and associated goods, the client, or clients elected representative, is required by the Company to inspect and sign off the fireplace as supplied in good condition. The ongoing protection of the fixed goods will then be the responsibility of the person(s) who signed for the fireplace.

Chesney's do not provide protection and accept no responsibility for any damage caused to the goods once installed and signed for.

4. Gas Fires and their Installation

4.1 Where a Gas Effect Fire (Class 1) is to be installed, a certificate must be issued by a Chimney Sweep to state the flue conforms to BS 5871 Part 3. A copy of the certificate must be sent to Chesney's stating your Customer Reference No. or Order No.

4.2 If a price for installation is stated overleaf, it is based on a live Gas Supply being adjacent to the fireplace and terminating in a Gas Safe approved isolation valve.

4.3 Gas Effect Fire (Class 1) must be fitted in accordance with building regulations and by an approved Gas Safe registered installer.

4.4 The charge for installation of a Gas Effect

Fire (Class 1) is in addition to the cost of installation of the fire surround.



5. Stoves and their Installation

5.1 In all instances we strongly recommend an existing flue is relined purposely for the Stove but where a Stove is to be installed within an existing flue, a certificate must be issued by a Chimney Sweep to state the flue conforms to BS 6461. A copy of the certificate must be sent to Chesney's stating your Customer Reference No. or Order No prior to installation.

5.2 Stoves must be fitted in accordance with building regulations and by an approved HETAS registered installer.

5.3 The charge for installation of a Stove is in addition to the cost of installation of the fire surround.



© Chesney's 2012 Page 2 of 3

CHESNEY'S

Information Sheet —

6. Air Ventilation for BS5871 part 3 and Building Regulation - Approved Document J

6.1 BS5871 Part 3 ~ Class 1 Gas Effect Fires. Normally, appliances covered by this standard will require a minimum of 100 cm² of purpose provided ventilation. However where an appliance has an input not greater than 7 kW, an air vent may not be necessary (See Manufacturer's Manual). If two appliances (2 gas effect fires with kW input exceeding 15 kW) are fitted in the same room, the air ventilation requirement is 235 cm². It is illegal for a gas fire to be connected until the purpose provided ventilation has been installed. 6.2 Building Regulations Doc J 2.1 ~ Solid Fuel Stoves. Normally, appliances covered by this standard will require a minimum of 16.5cm² for the 8 series and 11 cm² for the 6 series of purpose provided ventilation.

6.3 Building Regulations Doc J 2.1 \sim Solid Fuel Open Appliance. These require ventilation equal to 50% of the area of the throat opening area.



7. Removal of an existing Fire Surround and Register Grates

7.1 Whilst every care and consideration will be exercised in the course of removal of an existing fire surround and register grates, Chesney's can not be held responsible for any damage incurred during the removal of the same.

8. Antique Mantels

8.1 These are purchased 'as seen' and the Buyer should inspect such mantels for any defects associated with their age or otherwise prior to delivery, collection or installation.

The Company accepts no responsibility for such defects and can not undertake to remedy defects after delivery, collection or installation.



If you require any further assistance in relation to information provided above, please do not hesitate to contact sales on the following:

t: +44 20 7627 1410

f: +44 20 7622 1078

e: sales@chesneys.co.uk

© Chesney's 2012 Page 3 of 3