

# CHESNEYS

## **CLEAN BURN ML** USER MANUAL

### **IMPORTANT:**

PLEASE ENSURE YOU REGISTER YOUR APPLIANCE FOR ITS  
EXTENDED WARRANTY, PLEASE SEE PAGE 7 FOR DETAILS

**[www.chesneys.co.uk](http://www.chesneys.co.uk)**

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## SAFETY INFORMATION

- The appliance must only be used in accordance with the manufacturer's instructions.
- **WARNING – HEAVY APPLIANCE!**
  - This appliance is heavy and may cause injury if lifted or moved improperly.
  - Do not attempt to move it alone.
  - Take care to avoid damage to property or personal injury.
- This appliance is designed for outdoor use only.
- The appliance must always be positioned on a flat, level and stable surface.
- Do not position close to any combustible materials when in use.
- Ensure there are no combustible materials directly above the appliance when in use.
- Do not use any flammable liquids (e.g. petrol, kerosene) during the use of your appliance.
- Always use the gloves provided when fuelling your appliance or adjusting the air flow.
- All surfaces of the appliance will become very hot when in use. Do not touch any surface or attempt to move the appliance when in use.
- Do not place any item on your appliance when in use or it is hot.
- Do not leave your appliance unattended when in use or it is hot.
- Keep children and pets away.
- Care must be taken when opening the door and fuelling the appliance to avoid embers falling out.
- Do not cover your appliance while in use or when it is still hot.

## Set Up

The Clean Burn ML is only designed for outdoor use.

The appliance must always be positioned on a flat, level and stable surface. There are 4x adjustable feet located on the base that can be used to level the appliance if required.

Once the appliance is in position, fit the flue pipe into the flue collar. There is a fastener at the back of the flue collar to secure the pipe in position.

## Operating the Appliance

The Clean Burn ML has a single door for fuelling and cleaning the chamber. There is an air lever positioned in the centre of the front of the appliance below the glass to control the air flow to the fire.

### Fuel

Your appliance is designed for burning wood only.

Only well seasoned or kiln dried logs should be used with a maximum moisture content of 20% and an approximate size of 300mm x 70mm diameter.

Use of unseasoned or damp logs will make lighting the unit difficult resulting in smoke/tar staining the glass, excessive smoke/particle emissions and minimal heat output. It will also result in a build up of tar in the door mechanism which will compromise it's operation and will not be covered under warranty.

### Lighting & Use

The following procedure is designed to ensure minimal smoke and particle emission and to minimise smoke stains on the glass window:

- Using the top-down method, place 34 small split logs in the appliance with the bark side down.
- Build two Jenga style towers on top of the split logs and finally a couple of fire-lighters for each tower.
- Pull out the air lever until it is fully extended.
- Light the fire-lighters and leave the door slightly ajar for at least 20 minutes
- Close the door to the door appliance, leaving the air lever fully extended for a further 30 to 40 minutes to get the appliance up to temperature and operating at its best.
- During the lighting process the logs will burn down quickly.
- Once the fire is fully established and the unit is up to temperature the air lever can be used to control the air supply to the fire and the desired heat output.
- Push the air lever in to decrease the air flow into the appliance thereby reducing the heat produced and resulting in a slower burn.
- If the glass becomes excessively blackened or the appliance is smoking excessively, pull out the air lever and if necessary open the door slightly to increase the flame.
- At the end of each period of use, the air lever should be pulled fully opened to allow the fire to burn itself out quickly.

## Refuelling

- Always refuel on a hot bed of ash with plenty of glowing embers.
- Pull the air lever fully out and slowly open the door with the glove provided - if you open the door too quickly ash can be lifted out from the appliance.
- Place the wood bark side down and close the door.
- When the logs have fully turned black set the air lever to the desired position.
- If there are insufficient embers in the fire bed to ignite fresh logs this can cause excessive smoke – adding suitable kindling can prevent this.
- Avoid burning more than 6 logs at any time as the appliance has been designed to burn efficiently. Over firing or overfilling the appliance will result in damage and will not be covered under your warranty.

## Curing Process

During the first few uses the paint goes through a curing process. The appliance may give off an unpleasant odour and the paint will smoke; this is quite normal as the paint cures and will disappear after a few uses. On the first lighting, run the appliance for at least an hour at a high temperature. We recommend burning the unit as soon as possible after delivery to complete this curing process. Until the paint is cured it is very soft and is susceptible to marks and scratches. Please avoid touching the paint during the curing process as it will be very soft until it has cured

## Care & Maintenance

This is an outdoor appliance and as such is exposed to the elements. Therefore, it will be susceptible to cosmetic and other immaterial deterioration over time, such as rust. To preserve the appearance of the unit maintenance will be required.

Always use the cover when the unit is not in use. You must remove the flue pipe to fit the cover.

At least once a month, and more regularly during bad weather, remove the cover and wipe down all surfaces with a dry micro fibre cloth to remove any moisture buildup and eradicate minor blemishes before they deteriorate further.

A can of touchup spray paint has been provided to be used as necessary. Between each use empty the appliance of ash and clean the glass with a Chesneys Atmos fire Dry wiper or 000 wire wool.

All controls should be checked that they are free and smooth to operate.

Replace fire bricks when they have eroded by 25% or when you can see the steel behind them. Cracked bricks are fine to use unless the gap is wider than 3mm

Only genuine Chesneys replacement parts should be used and are available online:

[www.chesneys.co.uk](http://www.chesneys.co.uk)

## Warranty

- This warranty is for the original purchaser of the appliance from an authorised dealer/stockist and who has registered the warranty as required.

Your Chesneys Heater BBQ comes with the following warranty:

A limited 3 years on the structural integrity of the body. The warranty is for defects in materials and workmanship. HEAT has been manufactured using quality materials to resist corrosion as much as possible and use of specialist paint for metal surfaces suitable for high temperatures and outdoor use.

The paint surface and various metals can be affected by exposure to external factors including, but not limited to, chlorine, chemicals, humidity, salt. The paint finish will also become compromised by surface scratches and abrasions. For this reason the warranty does not cover rust, oxidation, blemishes or fading.

The Chesneys HEAT range is for outdoor use only. It is exposed to the elements/weather including rain, sun, snow, wind and damp and corrosion/wear and tear is to be expected. This does not detract from the functioning of the product. Maintenance will be required to preserve the appearance of the unit touching up of the paint as necessary will be needed.

Please note units located within 10 miles of coastal areas will be subject to increased moisture and salt levels and more frequent maintenance will be required

- A limited 1 year warranty on the non consumable parts such as the door, lid, handle, hinges, air damper plate, wooden shelves, digital thermometer and thermocouple. The wooden shelves must be treated with care and are not covered from normal outdoor weathering, changes in colour or appearance and cracks/splitting unless there is a loss of structural integrity.

Items such as fire bricks, baffle plate, glass, rope seal, door closing mechanism, ash pan, fire grate and grill are consumable items and are not covered by a warranty. These items will deteriorate over time and will need replacing. The length of time that these parts last will depend on the type of fuel used, and how hot and long the appliance is left to run. The fire bricks, rope seal and baffle plate are subjected to a huge amount of stress while the unit is under fire, so they will appear stressed quite quickly and the bricks can sometimes crack. This does not mean their integrity is compromised and they will have plenty of life left in them. The bricks should be replaced when they have eroded by 25% or you can see the steel behind them or they have cracked with a gap of 3mm or greater.

The warranty is based on normal domestic use. Products used in a commercial setting has a limited 1 year warranty on the structural integrity of the body. The warranty does not cover improper use, mishandling or unauthorised modifications. The warranty does not cover accidental or consequential damage. The warranty does not cover scratches, dents and other cosmetic marks which do not affect the performance of the appliance. This warranty is not applicable if purchased through an unauthorised dealer/stockist.

The warranty begins at the date of purchase. Any warranty claim must be addressed to the authorised dealer from whom the Heater BBQ has been purchased and include the purchase receipt showing date of purchase and the name of the dealer, a description of the problem and preferably visual evidence of the defect.

Items will be repaired or replaced at the discretion of Chesneys, subject to the terms and conditions of the warranty. Chesneys is not liable for shipping costs, duties, taxes, repair or return, unless authorised in advance in writing by Chesneys.

Caution note: Never place your Chesneys Heater BBQ or Clean Burn unit directly on or nearby combustible materials and never leave the product unattended while in use. failure to safely operate the Chesneys Heater BBQ or Clean Burn will void the warranty. Chesneys disclaim any liability for any direct, indirect, incidental or consequential damage which may result.

# Warranty Registration

To validate and start your warranty please fill out this form and send it back to:

**Chesneys (Warranty Registration)**  
**Unit 12-16 Eldon Road, Beeston,**  
**Nottingham, NG9 6DZ**

Alternatively you can register your stove online via the Chesneys website by completing the online form: <https://chesneys.co.uk/warranty-registration>

## All fields required:

Your Details	
Name:	
Address:	
Postcode:	
Telephone No:	
Email:	
Purchase Details	
Purchased From:	
Purchase Date:	DD/MM/YYYY
Product Name:	
Serial Number:	



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